

Application Serial No: \_\_\_\_\_

Connection No \_\_\_\_\_

# MURANG'A WATER AND SANITATION COMPANY LTD

TELEPHONE: 0701038226 / 0712 292 544 Murang'a Water & Sanitary Company

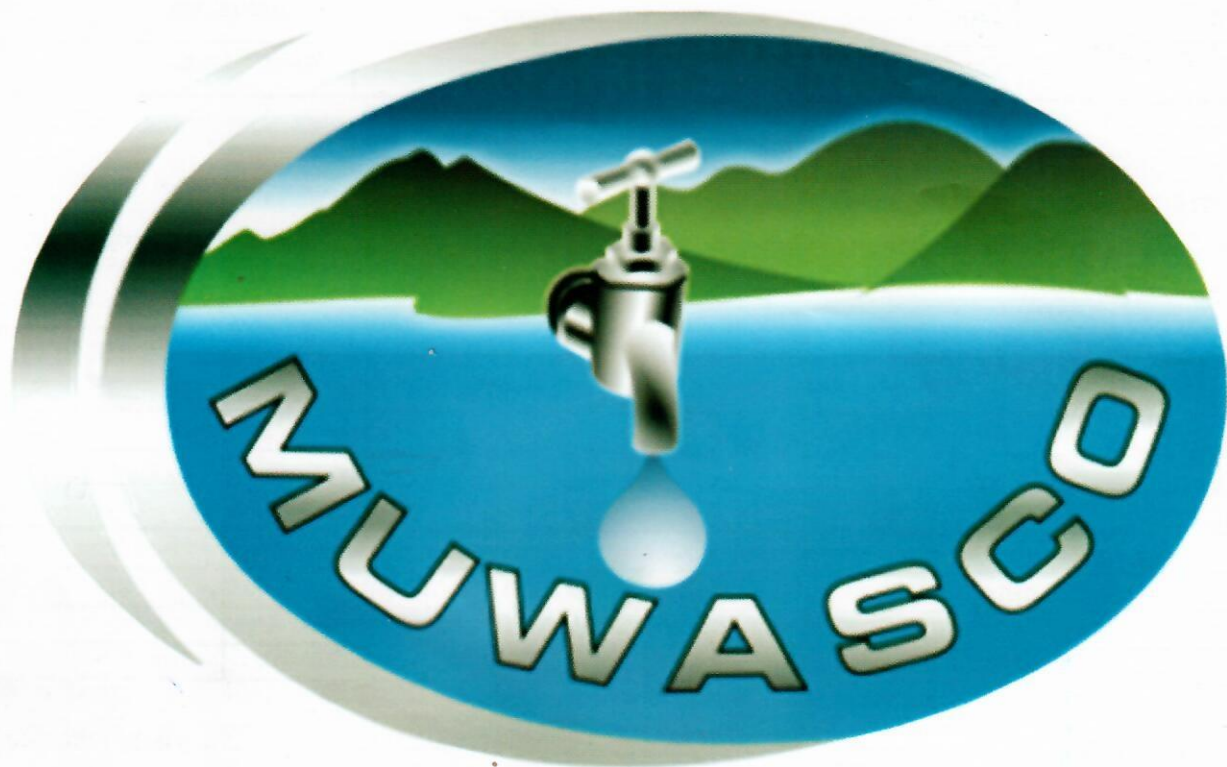
Website: [www.muwasco.co.ke](http://www.muwasco.co.ke)

P.O Box 1050 - 10200

Email: [info@muwasco.co.ke](mailto:info@muwasco.co.ke)

Murang'a, Kenya

## WATER SUPPLY AGREEMENT FORM



**"Thirsty? Think MUWASCO"**

**PLEASE FILL ALL THE SPACES AS APPLICABLE IN CAPITAL LETTERS**

**APPLICANT'S PARTICULARS**

Names :		P.O Box :	
Pin No: (attach copy)	National ID / Passport No (Attach copy)	Other <input type="checkbox"/>	Specify
Tel. No: (Mobile):	E-mail address:	Location/Area	
Employers Name:	Tel. No: (Mobile):	Postal address:	

**FOR OFFICIAL USE ONLY**

**CONNECTION DETAILS**

ZONE	Walk route:	Previous conn No.	Applied Conn No:
	Plot No:	Meter Serial No.	
TYPE OF CONNECTION	Domestic:	Institution:	Industrial
	Commercial:	G.O.K	Water Kiosk:

**WATER DISTRIBUTION SECTION**

The existing main supply pipeline is.....mm diameter AC/GI/UPVC  
 Class..... its nearest point is located ..... meters measured from the connection point.  
 The required service line materials are as follows:

TYPE OF THE MATERIAL	DIAMETER	CLASS	UNIT	QUANTITY

I ..... P/No/ID No:..... visited the site  
 and undertook the material quantities as quoted in the table above on (date).....  
 Sign:..... Date:..... Time:.....

**ACCOUNTS:**

CHARGES	KSHS	RECEIPTS	ASSESSED
Connection fee			
Water Deposit			
Account transfer Charge			
Materials Charge			
Any other Charge:			
1. Application fee			
2.			
<b>Total</b>			

Certified Accountant:.....Sign.....Date.....  
 (Produce a copy of receipts before releasing the original to the applicant.)

**METERING SECTION:**

This is to certify that Connection No:.....has been connected. Details are as follows:-  
 Meter reading.....Meter Serial No:..... Connected by:.....  
 Metering Supervisor:..... Sign:..... Date:..... Time:.....

**ICT SECTION:**

The connection details were keyed in the computer on..... ready for billing by.....  
 Name..... Sign:..... Date:.....

**LANDLORD GUARANTEE**

(on event the application is filled by the tenant)

I.....ID/PIN NO:..... of P.O BOX  
 ..... being the landlord/lady of the above applicant commit to assisting  
 MUWASCO in recovering its dues whenever the applicant fails to; I furthermore commit to notifying  
 Murang'a Water & Sewerage company in case of a change of tenancy on time.  
 Date:..... Tel/Mobile:..... Sign:.....

**TERMS AND CONDITIONS OF SUPPLY:**

I agree to abide by the Water Act 2012 and regulations which are laid down by MUWASCO, Tana Water Services Board and by the Water Regulatory Board and hold myself/ourselves responsible for payment of water, meter rent, sewer charges and penalty charges (where applicable) until the termination of the contract by one of the parties. I shall abide by the following not, limited included rules;

- 1) I shall not remove for any duration nor interfere with the water meter in whichever way, and I will only undertake plumbing works after the meter. Any water that leaks after the meter is my responsibility, but works from the meter towards the main supply are the duty of MUWASCO.
- 2) I shall ensure that the water meter supplied to me is secured and should it be willfully damaged, or stolen I shall pay the cost of a new meter to MUWASCO.
- 3) I will not sell the water supplied to third parties nor shall I connect or permit to be connected the supplied water to another consumer, to another independent property or building unit.  
 Further, I will not give water to consumers whose water supply has been disconnected.
- 4) I shall ensure timely payment of monthly water bills.

- 5) If any account is overdue, the water service shall be disconnected and shall be reconnected only when the bill has been settled and the requisite reconnection fee.
  - 6) The customer will pay the prescribed deposit as specified in line with the service being requested for.
  - 7) I will give access to the meter premises to the company's authorized officers who shall
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always identify themselves and reserve the right to bill on estimates or disconnect if not granted access.

**CUSTOMER OBLIGATION**

I agree to all the above terms and conditions of this water agreement and as may be amended and hold myself responsible for prompt payments to my water bill, meter rent and all other relevant charges until the termination of the service in accordance to the company's policy.

Sign..... Date:.....

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**SKETCH SHOWING LOCATION FOR CONNECTION AND THE WATER PIPELINE**

(To be completed by the applicant)

**APPLICATION ACCEPTED ON BEHALF OF THE MANAGING DIRECTOR**

Accepted by:..... Sign:.....Date:.....

Commercial Manager.