

THE WATER ACT (No. 8 of 2002)

MURANG'A WATER AND SANITATION COMPANY (MUWASCO)

WATER TARIFF ADJUSTMENT

Type of customer	Approved Tariff (KSh./m ³)
Residential /Government institutions Consumption Block(m3)	
0-6	Fixed Charge KSh. 330
7-20	70
21-50	90
51-100	100
101-300	110
300 and above	135
Commercial/Industrial Consumption block(m³)	
0-6	Fixed Charge KSh.330
7-20	70
21-50	90
51-100	100
101-300	110
300 and above	135
Public schools, Colleges and Universities Consumption block(m³)	
0-600	70
601 -1200	90
1200 and above	100
Water Kiosks/Standpipes	
Bulk sale	35
Resale at Water Kiosk/20 litres	KSh. 2

2.0 Miscellaneous Charges

2.1 Meter Rent per Month

Meter rent	
Size (Inches)	Approved (KSh.)
½	50
¾	50

1	250
1 ½	250
2	250
2 ½	450
3	450
4	800
>4	1500

2.2 Deposits

Water Deposit	
Connection Type	Approved (Ksh.)
Domestic customer (single dwelling)	1,500
Domestic customer (single connection serving more than one single dwelling including flats consuming more than 200m ³)	10,000
Water Kiosks where anticipated monthly consumption is:	
Less than 50m ³	1,000
Between 50m ³ and 100m ³	2,000
Between 100m ³ and 150m ³	2,500
More than 150m ³	3,000
Retail shops, workshops and offices consuming more than 10m ³	3,000
Bar, restaurant and lodgings more than 15m ³	5,000
Hotel class "A" and "B" less than 150m ³	10,000
Hotel class "C" and "D" more than 150m ³	15,000
Hospitals more than 150m ³	20,000
Minor construction site (temporary connection) less than 200m ³	10,000
Large construction site (temporary connection) more than 200m ³	50,000
Light industries less than 200m ³	10,000
Medium industries between 200m ³ and 300m ³	15,000
Heavy industries more than 300m ³	20,000
Health centres/dispensaries less than 150m ³	5,000

Schools/colleges/other institutions more than 200m ³	10,000
Schools less than 200m ³	5,000
Topping up of consumer deposit after disconnection based on actual average consumption for domestic consumers	The actual cost subject to a minimum of 2,500

2.3 Other Charges

Service	Approved (Ksh)
For special reading of a meter	200
For cutting off supply at the request of customer	200
For turning on supply otherwise than in respect of a first connection	200
For turning on supply after disconnection for non-payment	500
Water Bowser (own transport) per m ³	180
Water Bowser by WSP	2,500
For testing a meter at the request of the consumer where it is not found to register incorrectly to any degree exceeding 5%	The actual cost subject to a minimum of 500
Exhauster Service (Company Exhauster)	5,000 for other customers and 4,000 for informal settlements
Private Exhausters (Dumping into the company's sewer system)	15,000 per truck per month

Penalties	Approved (KSh.)
Self reconnection after cut off for non payment	5,000 and billing to be backdated from date of cut off
Surcharge for illegal connection-Domestic	10,000 and regularise

	connection
Surcharge for illegal connection- Commercial/ school/college/ hospital	40,000 and regularize connection
Surcharge for illegal connection- Construction site	100,000 and regularize connection
Surcharge for illegal connection- Industry	500,000 and regularise connection
Illegal connection Sewerage	Charges equal to those of illegal connection of water per category
Surcharge for direct suction of water from the supply line using a pump	10,000
Surcharge for tampering with meters (this to include meter removal, reversing of meter, etc)	5,000
Surcharge for meter loss or damage	Cost of meter